

SEPTEMBER 16TH MEETING RECAP

On September 16, 2025, Red Hook West residents came together to learn more about the PACT program and to share ideas for making their community more livable. Written comments highlighted a wide range of topics, from improvements to apartments, buildings, and grounds to suggestions for social services that would best support residents' needs.

RESIDENT SUGGESTIONS

APARTMENTS

Renovate kitchens with

- New cabinets and appliances
- Dishwasher and garbage disposal
- Better lighting & ventilation
- Tiled surfaces

Renovate bathrooms with

- New fixtures - larger bathtub and taller toilet
- Ventilation & tiled surfaces
- Mold removal

New flooring, doors, windows and paint

Install resident-controlled heating & cooling

Add more electrical outlets

BUILDINGS

Improve buildings with

- Elevator upgrades
- Secure package room & mailboxes
- New entryways with video intercoms
- Laundry rooms
- Garbage chute on each floor

Fix leaks (roof and pipes)

Improve electrical service

Eliminate pest issues

Enforce house rules

Manage pets better

Provide on-site maintenance

Community & senior spaces

Build new buildings

GROUNDS

Improve grounds with

- Better lighting & new security cameras
 - Regular cleaning and maintenance
 - On-site security
 - Safer playgrounds
 - Splashpad for children
 - Enforcing house rules
 - Cleaning pet waste
 - Implement quiet hours
- ##### Improve accessibility with
- New ramp layouts
 - More railings
- ##### Flower & food gardening
- ##### Create a peaceful outdoor environment for all

RESIDENT-RECOMMENDED SOCIAL SERVICES

- After-school & daycare
- Adult education
- Substance abuse program
- Financial literacy program
- Job services & training
- Life skills for teens & adults
- Mental health facility
- Youth & teen programs



Learn
More

Visit our project website:
www.redhookwestpact.com



UNDERSTANDING THE PACT PROGRAM

PACT OVERVIEW

PACT stands for Permanent Affordability Commitment Together, New York City's local implementation of the federal Rental Assistance Demonstration (RAD) program created in 2011. The program helps NYCHA preserve and improve properties by unlocking federal funding to complete comprehensive repairs or build new, modern homes. Under PACT, NYCHA retains ownership of the land and buildings and households transition into the Project-Based Section 8 program, but **the federal government requires that all homes remain permanently affordable and guarantees residents the same rights they currently have in public housing**. Resident voices are central to the PACT process, with resident needs, expertise, and decisions guiding both planning and outcomes.

WHAT'S THE DIFFERENCE BETWEEN SECTION 9 AND SECTION 8 HOUSING PROGRAMS?

SECTION 9 Public Housing	SECTION 8 PROJECT-BASED VOUCHERS	SECTION 8 TENANT-BASED VOUCHERS
- NYCHA owns the land and buildings and manages the property - Rent is calculated based on 30% of adjusted gross household income.	- NYCHA owns the land and buildings but enters into an agreement with the PACT partner to carry out improvements and manage the property. - Rent is calculated based on 30% of adjusted gross household income. - Through PACT, Red Hook West residents will automatically qualify for Project-Based Section 8. There is no re-screening.	- So-called "mobile vouchers" allow eligible households to search for their own apartment in or outside of NYC - Properties are owned and managed by private landlords - Rent is typically ~30% of income, but sometimes residents can pay more if the rent charged by the landlord is higher than what the U.S. Dept. of Housing and Urban Development (HUD) is willing to pay.



WHAT ELSE SHOULD I KNOW?

Federal law requires that every authorized household must be offered a new lease. You will automatically qualify for the Project-Based Section 8 program, no matter your income or family size. **AND** lease agreements automatically renew every year and cannot be terminated except for good cause (e.g., criminal activity or nonpayment).

Learn More

Visit NYCHA's PACT website: on.nyc.gov/nycha-pact

or call the NYCHA PACT hotline at (212) 306-4036