

Resident Newsletter

WINTER 2026

Take a peek inside to learn about resident priorities so far.

In September 2025, the Red Hook West Houses Resident Association Board launched a community-led planning process through the PACT program to create a shared vision for the future of Red Hook West.

The goal is simple but important: to make sure residents have access to safe, dignified, and affordable housing for generations to come - along with the services that help people grow and succeed. Over the past few months, residents have participated in events and conversations, sharing valuable ideas and feedback to help shape this vision. This newsletter highlights key moments from the planning process and the priorities residents have identified so far.

Look out for upcoming events to continue staying involved and share your input.

This document is available in 中文 (繁體/简体) at RedHookWestPACT.com or by scanning the QR code.



BEJ Planning
MARVEL

RED HOOK WEST COMMUNITY PLANNING PROCESS

ARCHITECT'S CORNER

In early 2025, NYCHA's architectural consultant, Marvel, looked at existing conditions at Red Hook West Houses, reviewing apartments, buildings, and overall campus grounds. Here's what they found:

APARTMENTS:

Apartments need repairs and upgrades, such as new windows, appliances, cabinets, and better finishes like flooring and paint. Current layouts don't meet today's accessibility or safety standards and lack adequate lighting, temperature control, electrical outlets, and ventilation.

BUILDINGS:

Many building systems, such as electrical, plumbing, and heating, are outdated and need upgrades. Entrances and security features are often broken or not working, and hallways, stairways, and shared spaces don't fully meet accessibility or safety standards. These areas also often lack good lighting, signage, and ventilation, and in some buildings, elevators don't reach every floor.

GROUND:

Recent FEMA improvements like raised utility pods and courtyards help reduce the impacts of flooding, but they also make building access harder and block views for some residents. The new playgrounds and seating areas have raised privacy and noise concerns for some first-floor residents. Red Hook Farms remains a valued space, but there may be opportunities to relocate it to work better for everyone.



On Saturday, November 8, 2025, the Red Hook West Resident Association led a group of 25 residents to 572 Warren Street to see what PACT renovations are really like. The tour, led by property management, included upgraded outdoor areas, building systems and common spaces, and two renovated apartment layouts. Residents were impressed by improvements like new windows, appliances, finishes, boilers, lighting, and security features. Many also loved the convenience of the on-site childcare facility. The visit concluded with a Q&A session, where attendees heard directly from Warren Street residents about their experiences with PACT. **A key takeaway shared by the Warren Street Resident Association was that successful outcomes depend on strong resident involvement at every stage of the PACT process.**

SITE VISIT
572 Warren Street

WHAT WE'VE HEARD From You

Residents shared concerns that the outdated design and current management of Red Hook West do not meet current resident needs. Some of the biggest issues raised by residents are listed below. For a full summary of resident input, visit: redhookwestpact.com/meetings

FEMA INVESTMENTS	SAFETY AND SECURITY	INFRASTRUCTURE
<p>Utility pods block apartment windows</p> <p>New seating areas are too close to the first-floor apartments</p> <p>Ramps and playgrounds don't feel safe and are hard to use</p>	<p>Front door locks and intercoms are often broken</p> <p>Lighting is poor on the grounds and in building common areas</p> <p>Package theft happens often</p>	<p>Old plumbing and steam leaks are causing damage in apartments</p> <p>Electrical service is unreliable</p> <p>Elevators are outdated and don't reach all floors</p>
QUALITY OF LIFE	AMENITIES	
<p>Pet waste is a problem campuswide</p> <p>Pest issues persist on the grounds and in the buildings</p> <p>Cleanliness of the grounds and buildings is not well maintained</p>	<p>The Red Hook West senior center has been closed since Hurricane Sandy</p> <p>Community meeting space on campus is very limited</p>	

Your Vision and Ideas

This process gives Red Hook West residents a meaningful role in shaping PACT improvements at their development. Here are some of the thoughtful ideas residents have shared about how to improve quality of life and better meet community needs. **Many of the ideas listed below are best achieved through new buildings.**

APARTMENTS	GROUND
<p>Create accessible homes with improved layouts that support people of all ages and abilities</p> <p>Offer a mix of unit sizes and types to serve seniors, families, and younger residents</p> <p>Explore pathways to home ownership</p>	<p>Transform outdoor spaces into safe, well-maintained, and welcoming places</p> <p>Provide inclusive recreation and amenities for all ages</p> <p>Ensure safe and equitable access to every building</p>
BUILDINGS	RESIDENT SUPPORT
<p>Improve accessibility, comfort, and safety of common spaces like elevators and hallways</p> <p>Provide reliable, efficient building systems with resident controls</p> <p>Improve lobbies to support security, convenience, and daily needs</p>	<p>Offer housing options that better support a range of resident needs</p> <p>Expand access to health, wellness, and supportive services</p> <p>Incorporate mixed-use spaces such as commercial and job training space</p>

Next Steps

Please join us and bring your family and neighbors!

Thank you to everyone at Red Hook West Houses who has joined our events, asked great questions, shared helpful feedback, and told us your stories. We truly appreciate your time and ideas. Below is a projected timeline of upcoming events this year, subject to change.

Stay tuned for event details on meeting flyers, automated phone calls from NYCHA, and notices at RedHookWestPACT.com

Thursday,
February 26, 2026



Community Visioning Workshop

- Learn about and discuss conceptual ideas for meeting resident needs and priorities at Red Hook West

February–March 2026



Resident Focus Group Meetings

- Small-group discussions to better understand the needs of specific groups at Red Hook West

Late March 2026



Draft Community Visioning Report Workshop

- Review a draft report shaped by your priorities and ideas for potential solutions through the PACT program

Late April 2026



Final Presentation + Celebration

- Hear a summary of the final report and learn more about next steps like the future RFEI process, where developers will propose ideas for PACT investments at Red Hook West

Spring/Summer 2026



Request for Expressions of Interest (RFEI) Process with NYCHA

Resources

Questions on the PACT Program?

Call the PACT Hotline:
212-306-4036

Email:
PACT@nycha.nyc.gov

Visit or Scan QR Code:
on.nyc.gov/nycha-pact



Red Hook West Houses Community Planning Process

Please visit the website
to stay involved
throughout the process.

Visit or Scan QR Code:
RedHookWestPACT.com

